

### **OPTO4**TEAMS



# OPTO4Teams: Delivering workplace transformation for the dynamic workforce

## Leaders of Comms 4.0 with OPTO4Teams



OPTO solutions enhance Microsoft Teams functionality to deliver a comprehensive enterprise collaboration solution for the new dynamic workforce.

Native cloud calling inside Microsoft Teams from global Microsoft Azure POPs.

Most extensive global coverage, delivering full-stack coverage in 63 countries and international numbering in 182 countries.

Customized hybrid solutions that meet every enterprise needs.

Seamless integration with critical CRM tools and enterprise applications.







Can you really work from anywhere? The answer is yes with OPTO4Teams









Office

**Hybrid** 

Remote

# Opto4Teams provides flexibility for enterprises everywhere

SCB Global does not just deliver solutions, we deliver workplace transformation. Our highly customized business-grade solutions are uniquely designed with every user in mind. We optimize collaboration with calling plan options to meet the global voice requirements of every enterprise.

Customers can also connect any existing SIP enabled on-premise or cloud-based phone system to the OPTO4Teams fabric through Microsoft Azure giving enterprises total flexibility to bring your own carrier (BYOC).



Select the right level of Microsoft license, features, functionality and inclusive minute bundles for your enterprise and experience a complete unified collaboration platform that will transform how your enterprise operates.





# Unifying the enterprise workforce has never been so easy with OPTO4Teams

#### How does it work?

With our Microsoft certified cloud-hosted Azure architecture, the need for on-premise SBC equipment is eliminated; making it incredibly simple to deliver PSTN calling capabilities to your Microsoft Teams users.

SCB Global will work with you to design and deliver a truly customized OPTO4Teams solution with calling and collaboration features to meet the specific needs of your global enterprise

### OPTO4Teams Capabilities for the Enterprise

With 13+ years in delivering Microsoft voice solutions, SCB Global has the expertise and capabilities to deliver industry leading solutions.



#### Global

Full PSTN replacement covering 63 countries (and counting) and International Numbering in 182+ Countries.



#### **Advanced Capabilities**

Add OPTO4Teams to light up UCaaS capabilities such as IVR, fax-to-email, contact center capabilities such as, SMS, fax, ACD, call recording, supervisor, smart routing agent, analytics, wallboards and much more.



#### Global Compliance

Regulatory compliance in all countries, including emergency services.



#### Microsoft Azure Cloud Infrastructure

No on-prem SBC equipment or expertise required. SCB's network hosts your Microsoft Teams Voice in the Microsoft Azure cloud without any network



#### **Global Network**

Our geo-redundant, carrier grade network over 10 global POPs within Azure seamlessly supports all your Microsoft Teams PSTN calling needs.



#### End-to-End Managed Service

Proven approach in executing global cloud telephony strategy through our end-to-end managed services.

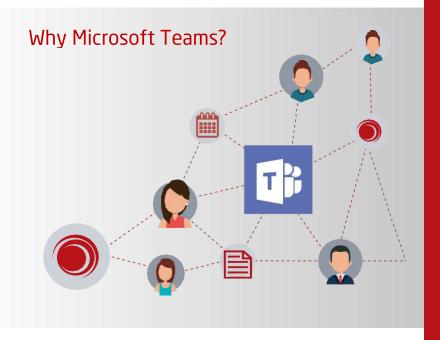


#### Lower Spend

Flexible calling plans (per minute or bundles) or shared trunk model available with competitive pricing.



## **OPTO4**TEAMS



### 250 Million +

Microsoft Teams daily active users

182 +

Countries are able to use OPTO4Teams

550K +

OPTO4Teams users

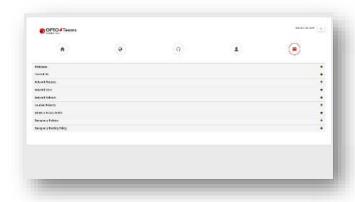
63

SCB delivers to countries with native full- stack Microsoft Teams

#### A Hub for Teamwork

Microsoft Teams is designed to act as a hub for teamwork in Microsoft 365. It provides users with the ability to securely connect, chat, host meetings, access, share, and collaborate on files in real time so the entire workflow sits within a single pane of glass.

Equip your workforce with the complete collaboration toolkit that allows them to come together and achieve more wherever they are.





#### Why OPTO4Teams?

SCB Global's OPTO4Teams enhances the Microsoft Teams experience by delivering an all-in-one solution for the enterprise. We combine our advanced Cloud PBX capabilities with Microsoft Teams out of Microsoft Azure to enable global calling within the Microsoft Teams dial pad. Users can choose from a wide variety of advanced features including hunt groups, IVR, operator functions, call recording, call queuing, advanced reporting and much more!



# Meet the SCB Global Team



Troy Plewa Channel Manager Email: tplewa@scb-global.com Tel: +1 602 834 1489



James Whelan Channel Manager Email: jwhelan@scb-global.com Tel: +1 773 716 3740



Muhammad Aneeq Channel Sales Manager Email: maneeq@scb-global.com Tel: +1 872 217 5939



Marilee Crispo Channel Manager Email: marilee@scb-global.com Tel: +1 905 818 5391